



## Volunteer role description

Title of role	Front-of-House volunteer
Main purpose	Prickwillow Museum welcomes visitors from across the country, telling the story of the Fens' fight against changing water levels, using mechanical engines. This role will enable us to ensure every visitor receives an enjoyable visit, and not leave with an empty stomach!
Outline of tasks and activities	The volunteer will... <ul style="list-style-type: none"> <li>• Meet visitors, helping with directions and other information</li> <li>• Sell admissions tickets and other merchandise</li> <li>• Help in the café, making teas, coffees and selling packaged food</li> </ul>
Supervisor	Pauline Dunham
Location	Prickwillow Museum, Main Street, Prickwillow, Ely CB7 4UN
Hours	This role requires a minimum of 1 shift per fortnight (11.30am to 4.30pm), and ideally 1 shift per week on a Monday, Saturday or Sunday or other days for group visits (Easter to October).
The role would suit someone who...	<ul style="list-style-type: none"> <li>• Interested in helping out at a completely volunteer-run heritage organisation</li> <li>• Enjoys interacting with people</li> <li>• Eager to follow the museum's customer services standards</li> <li>• Has their own transport, as the museum is in a remote village</li> </ul>
In return we shall offer you...	<ul style="list-style-type: none"> <li>• A supportive, friendly, environment</li> <li>• Induction to the Museum</li> <li>• Full training required to perform the role</li> <li>• Invitation to volunteering events. Passport to visit other engineering and local museums for free or reduced entry</li> <li>• Opportunities for personal growth and development in a community-focussed museum</li> </ul>
Further info	<a href="http://www.prickwillowmuseum.com/get-involved.html">http://www.prickwillowmuseum.com/get-involved.html</a>

No previous experience required – just bring your enthusiasm!